

Role of Willowhayne Residents' Association (WRA) Directors

What we aim to do:

- Work with residents and our managing agents, Hobdens, to promote the smooth running and wellbeing of the Estate
- Maintain the high quality of the Estate
- Help to protect the nature of the Estate
- Run the WRA efficiently
- Ensure communal areas are properly maintained
- Make decisions that affect the entire Estate
- Help to maintain and enforce all existing covenants
- Assist residents with planning-related enquiries
- Be responsible for granting, or otherwise, Estate planning consents
- Ensure that decisions are made in a consistent and fair manner
- Provide a budget and annual accounts
- Ensure annual subscriptions are collected in a timely manner
- Maintain a reasonable level of reserve funds in anticipation of any large maintenance expenditure that may become necessary
- Engage with and encourage the involvement of residents in matters affecting the Estate
- Keep residents informed on matters concerning the Estate, including via the website, regular newsletters and direct access to the managing agents

What we are **not** able to do:

- Enter into neighbour disputes
- Deal with instances of vandalism (criminal damage), rowdy behaviours etc. – these should be reported directly to the Police
- Provide legal and expert advice

11.3.16